

Health Scrutiny

Community Services Programme Update 12th December 2018

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Corporate Director Commissioning

Background and Context

- Pennine Care Foundation Trust (“PCFT”) has been delivering community health services across Trafford since the 1st April 2013. However, over the last 18 months, there have been significant challenges to the organisation.
- Following extensive work on the different options on how to address these challenges and after much discussion and consideration, on 3rd October 2018, the PCFT board ratified its decision to serve a notice to terminate the contract.
- The decision is based on what is best for the people of Trafford, and to ensure that community services remain resilient and sustainable. These services are facing increasing pressures, which has impacted on PCFT’s ability to deliver continuous improvement and innovation.
- In Trafford, this is 38 services and HNS and Social care staff who are working in an integrated model across four neighbourhoods and a section 75.
- The following slides set out our approach to procuring a new stability partner to deliver community services for our population.

Overview, principles and objectives

The principles of this Programme are:

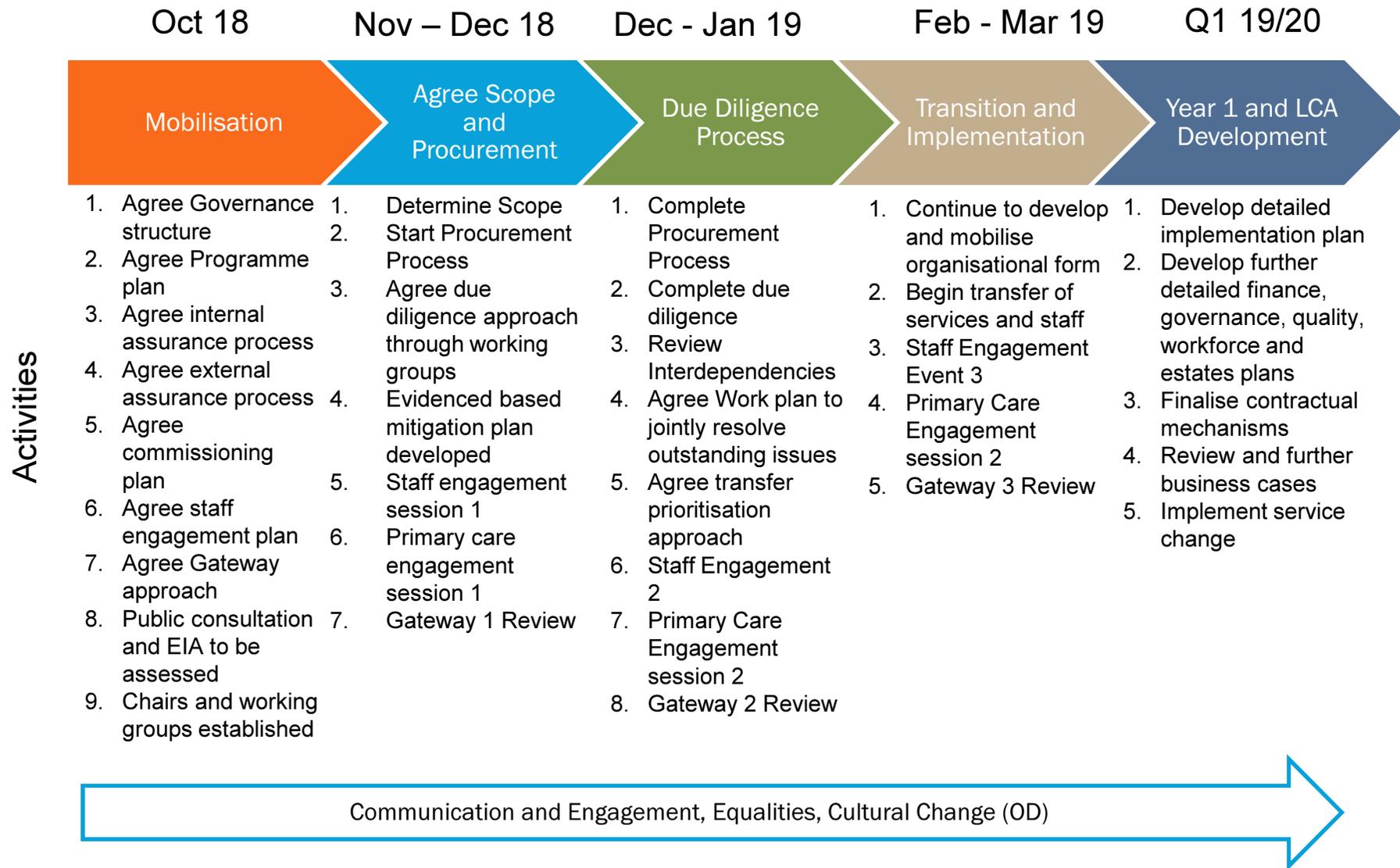
- This will be a ***commissioner led*** change management programme which will ensure the seamless transfer between providers to ensure the continuation of high quality service delivery;
- The financial transaction will be a clear and transparent process which will enable partner organisations to identify, monitor and report change;
- Clinical teams/staff are essential to the continuation of the delivery of high quality community services and will have the opportunity to assist with further developments and implementation of the clinical models;
- To ensure all staff are kept up to date on progress and have the opportunity to raise issues;
- The transfer of services will work towards the strategic direction of care closer to home across Trafford, through strengthened integrated community place based services focussing on the 4 neighbourhood footprints as the developing operating model for the Local Care Alliance;
- Throughout the transition, it is essential to have service resilience and service continuity.

The objectives of this Programme are:

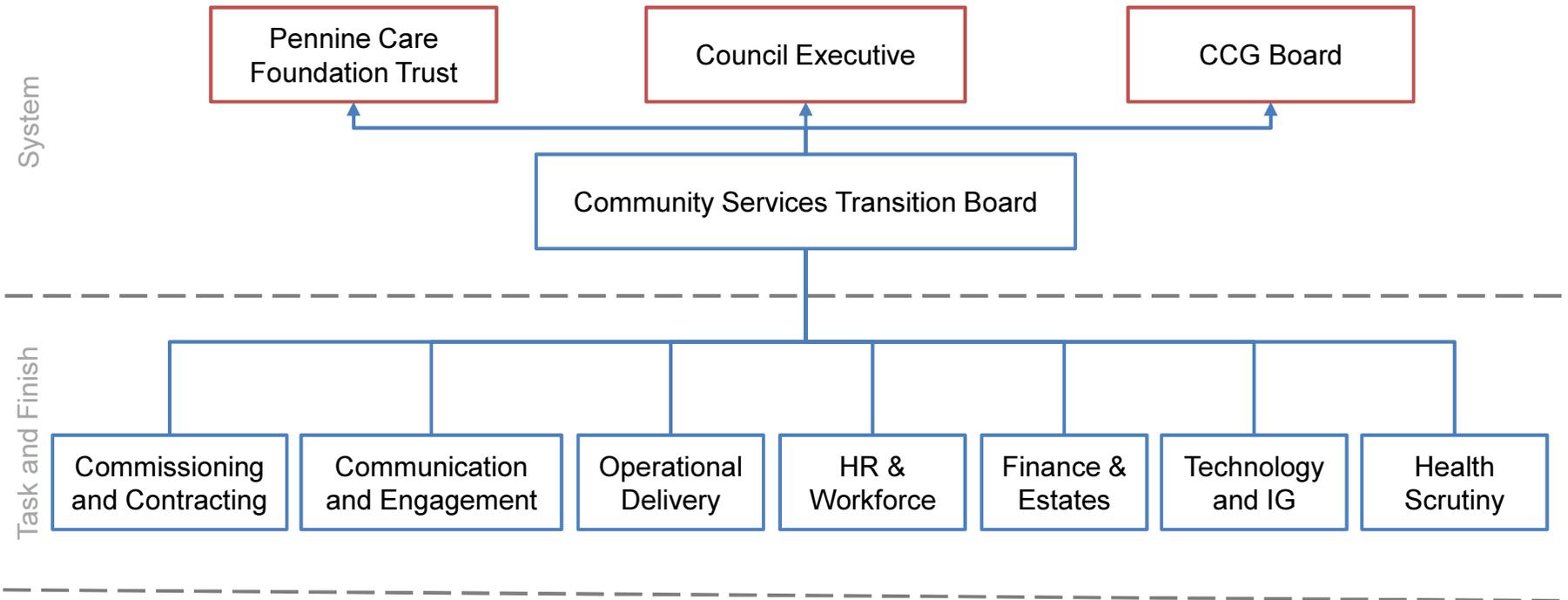
- To secure the future commissioning and delivery of high quality, sustainable community health services within the developing Local Care Alliance;
- To ensure the effective transfer of services to a new Provider within an appropriate timescale;
- To maintain a focus upon current service pressures ensuring the safety and well-being of patients is maintained through the transition;
- To continue to address cost pressures and aim to close the current funding gap.

Timeline and Process

End to End Overarching Timeline and Activities



Community Services Transition Board



Governance Approach

1. Governance arrangements for the Community Services Transition Programme (CSTP) will consist of a Community Services Transition Board which will receive assurance from each of the business focused task and finish groups.
2. Membership will comprise of Executive leads for TMBC, TCCG, PCFT and the new Provider, which will focus on relationships, delivering against principles and holding the system to account.
3. There will be 7 task and finish groups each with an identified SRO and terms of reference. It is important that the CSTP meets the timescales, delivers against the objectives and principles for the overall programme.
4. Membership of the Community Services Transition Board will be
 1. CCG AO
 2. Sara Radcliffe
 3. Diane Eaton
 4. Cathy Rooney
 5. Nikki Bishop
 6. Keith Walker
 7. Emma Tilston
 8. New provider TBA

Roles and Responsibilities

Commissioner's Role:

- To finalise and formalise the commissioning intentions through internal governance;
- To consider proportionate contractual, due diligence and procurement process to enact the commissioning intentions;
- To engage with relevant regulatory organisations to provide any required assurance in relation to the actions taken by any party in response to these commissioning intentions; and
- To provide all reasonable support to PCFT in providing assurance to the workforce, and in sustaining service delivery with focus over the transition phase.

PCFT Role:

- To provide the best possible insight and information to the commissioning partners to inform decision making and to work in a co-produced manner;
- To provide appropriate information to any relevant service provider who may deliver services in the future, within an appropriate governance framework;
- To provide continued support to service delivery and transformational change in the development of the LCA during transition; and
- To engage with relevant regulatory organisations to provide any required assurance in relation to the actions taken by any party in response to these commissioning intentions.

Joint Role

- To agree a communication and engagement plan across relevant stakeholders;
- To achieve as high a level of collaboration as possible, with shared aims and objectives as far as possible; and
- Consider any shared programme management functions required between the commissioners and PCFT to enable and support the transition.

Procurement Update

We have received several expressions of interest from NHS Providers, third sector and the private sector. It is really positive that so many organisations want to work with Trafford Commissioners. As a result of this interest we will be following the timeline below to appoint a new stability partner.

Milestone	Activity
Tue 27 Nov 18	Closing date for Expressions of interest
Fri 30 Nov 18	Closing date for Intentions to proceed
Fri 14 Dec 18	Closing date for ITT responses
WC 17 th Dec 18	Evaluation of ITT responses
Thu 20 Dec 18	Award of preferred stability partner
Q4 2018/19	Due Diligence and transition